

## What can I expect from an AWS workshop?

Aside from the technician requirements which are assessed annually by a team of independent assessors, each AWS workshop abides by a strict Code of Practice meaning you can expect excellent standards of competency. All workshops under the AWS scheme provide the following:

- ✓ A transparent pricing menu specifying labour rates
- ✓ Free quotes for additional servicing or repair work over £150
- ✓ An estimated time for completion and collection
- ✓ A guarantee not to undertake any work without express permission and agreement upfront
- ✓ No additional work to be conducted without seeking and receiving further authority
- ✓ The use of genuine spare parts wherever possible
- ✓ Every effort to carry out all work to the highest standards of care, skill and judgement
- ✓ A complete check-list of all work that has been conducted
- ✓ Notification in writing of any faults that cannot be rectified and an honest assessment of the urgency of further repairs

In short, the AWS seal of approval means you can expect a superior level of customer service, technical workmanship and professional judgement.

## AWS is backed by the industry leaders:

You have the reassurance that the Approved Workshop Scheme was designed in consultation and continues to operate with the backing of the UK's 3 biggest leisure vehicle industry organisations:



### The NCC

The UK trade body for the tourer, motorhome, caravan holiday home and park home industries.  
www.thecc.org.uk  
Tel: 01252 318251



### The Caravan & Motorhome Club

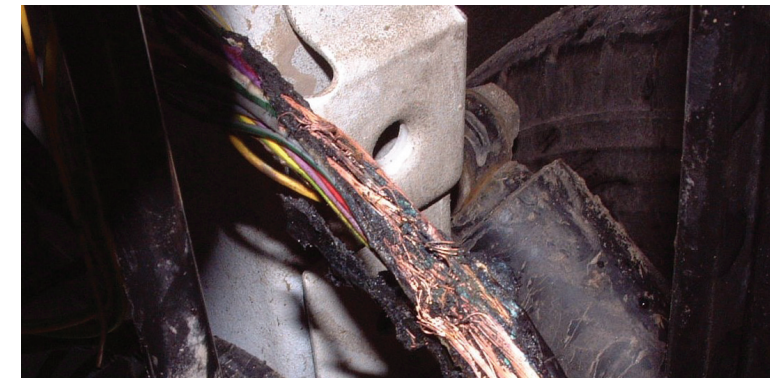
Europe's premier touring organisation, representing the interests of a million caravanners, motor caravanners and trailer tenters.  
www.camc.com  
Tel: 01342 326944



### The Camping and Caravanning Club

The world's first and oldest club for all types of camping, inspiring people around the UK to enjoy the great outdoors.  
www.campingandcaravanningclub.co.uk  
Tel: 024 7647 5442

CERTIFIED PEACE OF MIND.



## Where do I go next?

For more information on why you should regularly service your touring caravan or motorhome and how the AWS scheme delivers a better servicing option visit the AWS website.

[www.approvedworkshops.co.uk](http://www.approvedworkshops.co.uk)

Or you can download the FREE AWS App available on the AppStore or GooglePlay



## Electrical Installation Condition Reporting

Your Guide to Keeping Safe...

Find your nearest workshop:  
[www.approvedworkshops.co.uk](http://www.approvedworkshops.co.uk)

Or use the FREE AWS App on AppStore or GooglePlay



## What is an Electrical Installation Condition check?

Every new NCC Approved caravan and motorhome includes an Electrical Installation Certificate. This indicates that your low (230 Volt AC supply) and extra low voltage (12 Volt DC supply) systems have been tested and are safe to use at the time of manufacture.

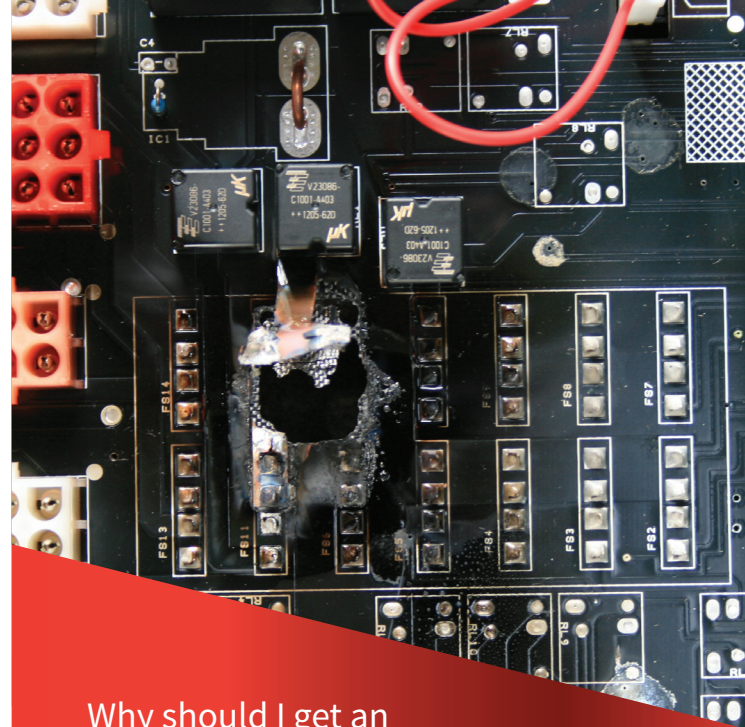
However, all electrical installations suffer from deterioration over time and The Institute of Engineering and Technology (IET) recommend that the condition of electrical installations should be checked at least every 3 years. When this check is carried out an EICR (Electrical Installation Condition Report) is issued detailing the findings of the inspection.

Used caravans and motorhomes should have had an EICR supplied as part of the purchase – and if you are thinking about buying one add this to your checklist of things to ask your dealer for.

Moreover, a full electrical installation check does not form part of the standard annual habitation service, so you have to request this additional work separately.



Damage to the circuit protective device when a non-standard fuse was used



## Why should I get an electrical safety check on my caravan or motorhome?

Whilst an electrical safety check is not compulsory, it is strongly recommended. NOT having an electrical safety check can give rise to problems such as:

- ✓ Reduction in safety of electrical installations
- ✓ Increased risk of electric shocks
- ✓ Increased risk of fire

This will ensure that all your electrical appliances are operating within manufacturers recommended specifications, it may also show any deterioration which may lead to the appliance failing or worse still someone receiving an electric shock.

You wouldn't take a risk with your gas appliances and the same applies to electricity – taking the necessary precautions upfront is preferable to dealing with the aftermath of an accident.

If you choose not to have an EIC check you may be asked to sign a disclaimer to indicate that you have been offered this procedure but have declined.

Above Image: Damage to the circuit board when a non-standard fuse was used

## What does an EIC check involve?

The inspection and testing procedure includes the removal of switches, sockets and covers so that all connections of the wiring can be checked. Additionally wiring insulation is checked and the electrical appliances are all subject to rigorous tests to ensure they are fit for continued use.

## Where can I get an EIC carried out?

All Approved Workshop Scheme (AWS) workshops are able to offer EIC inspections. Therefore, the easiest and most cost-efficient thing to do is to request this work with your habitation service.



## Where can I find an AWS workshop?

With over 430 workshops to choose from it's easy to find one that's convenient for you. Simply use our handy online database that allows you to search by region; county; distance from your postcode and filter according to type of leisure vehicle or preference for fixed or mobile workshop.

[www.approvedworkshops.co.uk/search](http://www.approvedworkshops.co.uk/search)

Or you can use the AWS free App which allows you to search for your nearest workshop to your current location (especially useful when you are touring).

Above Image: This damage occurred when someone drilled from the outside of the motorhome without checking what was on the inside